

NAME:

SS#:

Bakers Union and FELRA Health and Welfare Fund

EMPLOYER: Giant
DATE OF HIRE: August 8, 1988
PLAN: 1

LOCAL: 68
STATUS: Full Time

ISSUE: Hospital/Medical – Nonparticipating Provider #M20/119-3120

FUND RULE:
"Hospital and Medical Benefits

Important! You must use a participating [CIGNA] provider in order to be covered. Services performed by non-[CIGNA] providers will not be paid under the Fund, with limited exceptions."

(Bakers Union and FELRA Health and Welfare Fund SPD, July 2016, Page 94)

SUMMARY:

Date(s) of Service:	August 28, 2020
Claim Received:	September 11, 2020
Claim Denied:	September 14, 2020
Appeal Received:	November 6, 2020

The **participant** is appealing for payment of a surgical pathology claim that was denied because the provider does not participate with CIGNA. The participant states that she had no choice where her pathology was sent, and now she is being balance billed for the charges.

Fund records indicate the participant had a surgical procedure performed by Dr. Sarah Lentz of Carroll Health Group (a participating provider) at Carroll Hospital Center (a participating facility) on August 28, 2020. Drs. Hicken, Cranley, Taylor, PA submitted a claim for pathology services rendered on August 28, 2020. The claim was denied because Drs. Hicken, Cranley, Taylor, PA does not participate with CIGNA.

ACTION: **Approved** ☐ **Denied** ☐ **Tabled** ☐

COMMENTS: